



AREAS

Certificazioni

TITLE	QUALITY POLICY
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NOTE: in case of discrepancies, the Italian version of this document prevails

2	26.04.2022	Quality manager	Technical Director	Review for descriptive improvement
1	02.27.2022	Quality manager	Technical Director	Review following internal audit
0	15.07.2021	Quality manager	Technical Director	First issue
Rev.	Date	Issued by	Approved by	Description of the modifications

DECLARATION

AREAS Certificazioni Srl is a conformity assessment body operating in the field of certification cogent and voluntary of systems, products, services and people.

The organism's sources of income are attributable to the certification, inspection and training activities only, provided to its customers. The body does not receive funding from any third party. Voluntary activities can be carried out in both accredited and non-accredited fields with the consent of the client.

The body carries out the tasks entrusted to it independently and impartially, for the benefit of the company.

AREAS Certifications Srl considers as its corner milestones impartiality, objectivity and independence of its conformity assessment activities, as well as the confidentiality of information obtained in the course of such activities. AREAS Certifications Srl monitors the risks for the impartiality and guarantees objectivity and independence of its conformity assessment activities.

For the certification activities of products and services, the requirements of the ISO/IEC 17065 standard apply; for the certification of persons, the requirements of the ISO/IEC 17024 standard apply; for inspection activities, the requirements of ISO/IEC 17020 apply; for quality system certification activities, the requirements of the ISO/IEC 17021-1 standard apply.

As part of its activities, AREAS Certifications Srl complies with national and international standards, the laws in force and the regulations of the accreditation bodies and the notifying authorities. With particular reference to the role of Notified Body, AREAS Certifications Srl adopts the principles of the new European legislative framework defined starting from Regulation 765/2008/EC, Decision 768/2008/EC and Regulation (EC) 1221/2009, in compliance with the single European Union harmonization legislation referable to products subject to CE certification and marking, for which it has obtained the authorization and notification to the European Commission from the relevant authorities, as reported in its statute where the corporate purpose is described.

The adequacy of the management system and the effectiveness in achieving the objectives set are periodically reviewed by the management and approved by the impartiality safeguard committee. Management has full responsibility and authority to ensure compliance with all that is stated in the management system documents.

AREAS Certificazioni Srl's objectives are:

- Provide services of quality and efficiency, in order to add value to the client.
- Create an environment that is aware and attentive to quality problems, constantly involved and encouraged to continually improve all aspects of the organism of certification, in order to favour a progressive development process.
- achieve, maintain and constantly increase customer satisfaction, which is a priority for the certification body and essential for maintaining competitiveness on markets around the world;
- constantly improve the level of its services.

AREAS Certifications Srl:

- applies systematically the requirements of its management system for the quality, of the standards of accreditation, of the relevant technical regulations and of applicable laws, in order to manage consistently modulus, timing and costs of the activities of the conformity assessment, monitoring the adequacy of the system through the implementation of a plan of internal audits;
- encourages all organizations, not just customers, to seek continuous improvement and to assume the responsibilities inherent in their work processes;

- guarantees independence of all kinds and types from external agents and indiscriminately applies the same operational methods to all the subjects interested in its services;
- undertakes to comply with the rules on job security during the carrying out of the activities of conformity assessment, in full cooperation with the customer's requirements;
- undertakes to make information of public interest available, in compliance with current legislation on privacy and data protection;
- guarantees the possibility for interested parties to lodge complaints and appeals regarding their activities and undertakes to manage them;
- guarantees the absolute independence of the management and the impartiality of the safeguard committee (CSI);
- guarantees the use of educated, accomplished, trained, competent and qualified personnel, who operate in absolute autonomy and independence;
- contains all kinds of non-conformities, with particular attention to customer complaints and appeals;
- guarantees compliance with customer requirements for the implementation of the activities of conformity assessment;
- spread awareness of their contribution to the effectiveness of the quality management system and of the risks and implications arising from not complying with the requirements established by the certification body to all staff.

Pavia, 26/ 04/ 2022

The Administrator
Ing. Giorgio Castiglioni
